

ELECTRA HOSPITAL DISTRICT ELECTRA MEMORIAL HOSPITAL

NONDISCRIMINATION POLICY

PURPOSE

To comply with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.

POLICY

Electra Memorial Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, gender identity, disability, or sexual orientation. Electra Memorial Hospital does not exclude people or treat them differently because of race, color, national origin, age, gender identity, disability, or sexual orientation.

Electra Memorial Hospital:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Clinic Business Office Manager.

If you believe that Electra Memorial Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, gender identity, disability, or sexual orientation, you can file a grievance with:

Rebecca McCain, 1207 S. Bailey St. Electra, Texas 76360, 940-495-3981, Fax 940-495-4137, or email at Rebecca.mccain@electrahospital.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Hospital Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

As a recipient of Federal financial assistance, Electra Memorial Hospital does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, sex, national origin, disability, religion, age, gender identity or sexual orientation in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by Electra Memorial Hospital directly or through a contractor or any other entity with which Electra Memorial Hospital arranges to carry out its programs and activities.

In case of questions, please contact:

Provider Name: Electra Memorial Hospital
Contact Person/Section 504 Coordinator: Rebecca McCain
Telephone number: 940-495-3981
TDD or State Relay number. 800-676-3777