

## **Electra Memorial Hospital named Top Critical Access Hospital**

Electra Memorial Hospital in Electra, Texas was recently named one of the Top 20 Critical Access Hospitals (CAHs) for patient perspective in the country.

The Top 20 CAHs, including Electra Memorial Hospital, scored best among CAHs for patient perspective as determined by the Chartis Center for Rural Health. The rankings were recently announced by the National Rural Health Association (NRHA). An awards ceremony will be held during NRHA's Critical Access Hospital Conference in September in Kansas City, Mo.

The Top 20 CAHs have achieved success in overall performance based on a composite rating from eight indices of strength: inpatient market share, outpatient market share, quality, outcomes, patient perspective, cost, charge, and finance. This group was selected from the Chartis Center for Rural Health's 2023 top 100 CAH list, which was released earlier this year.

The top 20 CAH best practice recipients have achieved success in one of two key areas of performance:

**Quality index:** A rating of hospital performance based on the percentile rank across rural-relevant process of care measures.

**Patient perspective index:** A rating of hospital performance based on the percentile rank across all 10 HCAHPS domains.

"Electra Memorial Hospital is proud of the efforts our team has made that contributed to our hospital achieving this designation," says Rebecca McCain, CEO. "Our results as a Top 20 Hospital means our community can count on us to deliver the services they need now and in the future."



## **About NRHA**

NRHA is a nonprofit organization working to improve the health and well-being of rural Americans and provide leadership on rural health issues through advocacy, communications, education, and research. NRHA's membership is made up of diverse individuals and organizations from across the country, all of whom share the common bond of an interest in rural health.

## **About Chartis**

Chartis is a comprehensive health care advisory firm dedicated to helping clients build a healthier world. Work is facilitated across the health care continuum with more than 600 clients annually, including providers, payers, health services organizations, technology and retail companies, and investors. Through times of change, challenge, and opportunity, Chartis advises the industry on how to navigate disruption, pursue growth, achieve financial sustainability, unleash technology, improve care models and operations, enhance clinical quality and safety, and advance health equity. Teams convened bring deep industry expertise and industry leading innovation, enabling clients to achieve transformational results and create positive societal impact. For more information, visit www.chartis.com.

